

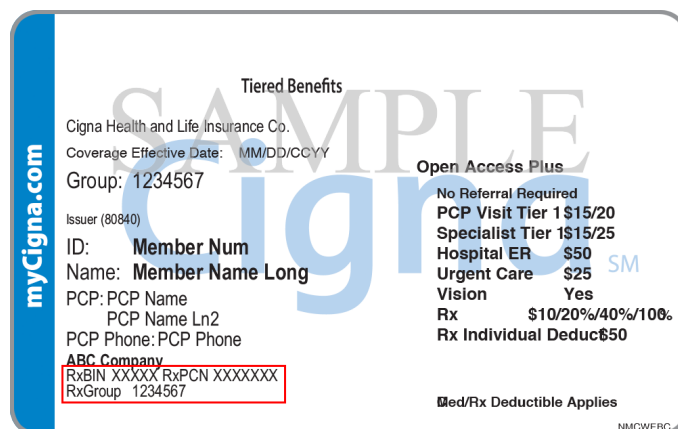
USE YOUR NEW CIGNA ID CARD AT THE PHARMACY



To access your pharmacy benefits.

You will soon receive a new Cigna ID card in the mail. We want to remind you of some important information about your new ID card.

- > **Use your new ID card every time you fill a prescription.** It has important information on it that the pharmacy needs to process your prescription.
- > **Throw away your old ID card.** Use your old ID card until you get your new one. Once you get your new one, throw away the old one.
- > **Your pharmacists will need to use the BIN, PCN, and Rx Group number** on your ID card to access your benefits and process your claim.
- > **If you forget your ID card, you can access it using the myCigna® app.** You can also download and print a temporary Cigna ID card from the myCigna website.
- > **Remind your pharmacy to update their files.** If a claim is denied, ask the pharmacy if they used the correct BIN and PCN numbers:
 - **BIN** – 017010
 - **PCN** – 0215COMM



Questions?

Call the number on your new Cigna ID card. You can also chat with us online on the **myCigna** website, Monday–Friday, 9:00 am–8:00 pm EST.

Together, all the way.®



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