

CHROMEBOOK INSURANCE PROGRAM OVERVIEW

Warranty

- Chromebooks issued to students in grades 10-12 are no longer covered under the one year warranty, as they were last year.
- Freshman students and families are not responsible for any costs associated with repairs under the Manufacturer's Warranty. Repairs due to defects in materials and workmanship under normal use include, but are not limited to:
 - Battery not holding a charge
 - Device will not boot or start the operating system
 - Screen will not illuminate
 - Trackpad or Keyboard not working

Chromebook Insurance Program

- The annual insurance program cost for the 2019-20 school year is **\$35.00** (non-refundable) for each Chromebook. This is intended to provide **accidental coverage** including physical damage to the device; for example, a cracked or broken screen, liquid spillage, missing keys, or signs of a drop. This is accidental coverage not for damage that is due to negligence or intentional.
- Parents/guardians can enroll their student(s) via a check made payable to **Simsbury High School** or through mypaymentsplus.com.
- To participate in the insurance program, **families must enroll their child(ren) prior to August 30.**
- **If a student is NOT enrolled** in the insurance program prior to receiving the Chromebook, they will be responsible for the full cost of all repairs not covered by the Manufacturer's Warranty (this applies to freshman only), or full replacement cost if the Chromebook is lost or stolen.
 - Non-insured students will be issued a daily loaner device until all balances are paid.
 - Outstanding balances must be paid within **10 days**.
 - Daily loaner devices must be returned each day at the end of school.
 - Non-insured students are typically expected to pay the appropriate amount for damage/repair before receiving their repaired device or a replacement device.
- **If a student IS enrolled** in the Chromebook Insurance Program, a take-home loaner or replacement device will be given to them immediately for use at school and at home.
- If a student withdraws from Simsbury Public Schools and then re-enrolls later in the same school year, the coverage purchased at the initial registration will be reinstated.

Estimated Replacement Costs:

	11-12 th	9-10 th
Replacement Chromebook	\$285.00	\$275.00
Spare Battery	\$37.00	\$99.00
Spare AC Adapter	\$19.00	\$34.00
Replacement Keyboard	\$29.00	\$77.00
Replacement LCD Screen	\$95.00	\$153.00
Replacement Mainboard	\$149.00	\$130.00
Hinges	\$19.00	\$15.00
Touch Pad Assembly	\$9.00	w/ Keyboard
Replacement Case	\$15.00	\$15.00

Covered Equipment

- The insurance provided applies to any Chromebook issued to your student by Simsbury Public Schools, whether it is the originally issued Chromebook, a loaner, or a replacement.
- **Chargers:** Chromebook chargers that are damaged, broken, or lost are not included in the insurance coverage and will be replaced at cost for each occurrence. If a charger tip breaks off inside the Chromebook and cannot be removed, there will be a replacement charger fee as well as associated repairs fees
- **Cases/bags:** Chromebook cases that are damaged, broken, or lost are not included in the insurance coverage and will be replaced at a cost of \$15.00 for each occurrence.
- **Asset Tags:** All Chromebooks and their associated accessories will be labeled with a District Asset Tag. Asset Tags are not to be modified or tampered with in any way. If asset tags are damaged, students are to report this to the Student Help Desk in the Library Media Center, and will be charged \$15, as applicable.

Exclusions

Simsbury Public Schools reserves the right to charge the student the entire replacement cost if student negligence or intent is determined to be the cause of the damage. See Section 8.5 of the Chromebook Procedures and Agreement for further details.